

**RICHMONDSHIRE DISTRICT COUNCIL
PERSON SPECIFICATION**

MOBILE WARDEN

Criteria will be assessed via the submitted application form (A), and Interview (I)

	Essential	Desirable
Qualifications	1. Good general standard of education (A)	
Experience		a. Experience of working with older people (A)
Knowledge		b. First Aid Certificate (A) c. Knowledge of working with dispersed alarm and or Telecare equipment (A, I)
Personal Aptitudes and skills	2. The ability to maintain confidential files (I) 3. Must be able to verbally communicate effectively on a one to one basis (I) 4. Ability to accurately record details of incidents and visits (I) 5. Must be able to follow set procedures relating to equipment used, e.g. setting up of dispersed alarm units and Telecare equipment (I)	
Disposition	6. Able to work independently using own initiative (I) 7. Able to make decisions in stressful situations (I) 8. Must be sensitive to the needs of older and disabled people (I) 9. Able to respect and keep confidential information (A) 10. Able to work co-operatively and sensitively with others (I) 11. Must have a positive approach to team work (A) 12. Flexible approach to work (I)	
Other requirements	13. Must have a full UK manual driving licence (I) 14. Able to negotiate stairs, lift and carry equipment (I) 15. Comply with the Council's Equalities and Diversity Policy (I) 16. Must be able to arrive at a customer's home in approx. 45 minutes from receipt of a call during on call duties outside of office hours (I)	

Updated January 2018