



BT Payphones,
PP 05A23,
Delta Point,
Wellesley Road,
CROYDON,
CR9 2YZ.



Chief Planning Officer
Richmondshire District Council
Swale House
Frenchgate
Richmond
N Yorks
DL10 4JE

12 May 2008

TIME SENSITIVE - 90 Day Consultation period end date: 06 September 2008

Dear Chief Planning Officer

BT's proposal to re-align payphone provision to meet consumer demand.

As part of BT's Universal Service Obligation it is required to provide adequate coverage of public payphones. In recent years the needs of consumers have changed drastically with the increase in mobile phone ownership leading to a complete change in the communications culture throughout the UK - the number of calls made from BT payphones has more than halved in the last three years. Ninety nine per cent of UK homes now have a phone at home and 90 per cent have a mobile phone. There are currently 61,792 public payphones in Great Britain and 60% of these no longer cover their costs.

Striking a balance between the growing commercial pressures and providing an effective payphone service is vital, and BT has managed to keep its payphone business viable by careful management of costs. However, this challenge is becoming ever more demanding, so BT constantly needs to review payphone usage and on occasions looks to re-align the public payphone provision more closely to the reducing demand that still exists.

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market. Part of that statement (which can be viewed at www.ofcom.org.uk/consult/condocs/uso/uso_statement/) amended BT's obligations with regard to the removal of payphone service.

In compliance with those revised obligations BT is writing to you as part of a formal consultation process regarding BT's current programme of proposed public payphone removals.

One of the changes introduced following the review is that there is no longer a requirement for BT to consult on the removal of a public payphone which has another payphone within 400m. Out of courtesy we are advising you that there are a number of these payphones within Richmondshire District which we will be addressing over the forthcoming months. Additionally there are currently 28 public payphones which are little used by consumers and are therefore proposed by BT for removal under full consultation. Details of these boxes are shown on the enclosed sheets which include telephone number and address on a box by box basis.



Notices will be posted on or before 8th June 2008, on which date the formal consultation period will start.

What you need to do next

The enclosed list details the payphones which BT wishes to consult on within Richmondshire District.

Part of Ofcom's review in 2005 states that it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community, and that they would normally expect these consultations to involve other public organisations such as the parish or community councils.

Notifications of your final decision should include all justifications as BT may wish to challenge any unreasonable objections within the provisions of the appeals process.

Full guidance on the removal process can be viewed at the following URL:

http://www.ofcom.org.uk/consult/condocs/uso/uso_statement/removals.pdf

and a plain English version is available at:

http://www.ofcom.org.uk/consult/condocs/uso/uso_statement/uso_plain_english/removing_callboxes.pdf

The consultation period will close on 06 September 2008 and responses received after this date will not be accepted. Please allow at least two days for postal delivery, and kindly note that proof of postage may be required in instances of dispute. If you are responding by email, please retain proof of despatch or apply a read receipt. Payphones will normally be removed as soon as practicable after the consultation period has ended.

We recognise that there may be concerns about our plans and that you may wish to discuss the content of this notification. Should your comments relate to a particular phone box, please clearly show the telephone number of the kiosk on your correspondence. This will ensure that we are able to deal with your enquiry efficiently.

All correspondence should be addressed to us at BT Payphones, PP 05A23, Delta Point, Wellesley Road, Croydon, CR9 2YZ or via email to **btp.authorisation.team@bt.com**. Please note that all responses should be collated and channelled via a single point of contact for your authority.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Rick Thompson', with a horizontal line extending to the right.

RICK THOMPSON

Project Liaison Office, BT Payphones

Richmondshire District

Telephone Number	Address	Post Code	Agree/ Object	Comments/Reasons
01325377281	K281, Pco, Moulton, Richmond	DL10 6QQ		
01325378247	K247, Pco, Dalton Gates, North Cowton, Northallerton	DL7 0JS		
01325378311	K311 At Forest, Pco, Ellerton Upon Swale, Richmond	DL10 6AP		
01325481183	K481183, Pco, Stapleton, Darlington	DL2 2QS		
01325718225	K718225 O/s Post Office, Pco, East Layton, Richmond	DL11 7PQ		
01325718228	K718228 Collier Lane, Pco, West Layton, Richmond	DL11 7PS		
01325718232	K718232, Pco, Forcett, Richmond	DL11 7RU		
01325718281	K718281 O/s Post Office, Pco, Ravensworth Village, Richmond, North Yorkshire	DL11 7EU		
01677450297	K50297, Pco, Patrick Brompton, Bedale	DL8 1JL		
01748811311	K811311, Pco, Spring Lane, Ellerton Upon Swale, Richmond	DL10 6AR		
01748811512	Pco, Gatherley Road, Brompton On Swale, Richmond, North Yorkshire	DL10 7JB		
01748811526	K811526, Pco, Rookery View, Hornby, Bedale	DL8 1NJ		
01748811561	K811561 O/s The Crown, Pco, Richmond Road, Brompton On Swale, Richmond	DL10 7HE		
01748822551	K2551, Pco, Hudswell, Richmond	DL11 6BW		
01748822701	K2701, Pco, Whashton, Richmond	DL11 7JL		
01748823273	K3273, Pco, Downholme, Richmond	DL11 6AE		



Signature:

Area: Richmondshire District

Job Title:

Please return this to:

BT Payphones, PP 05A23, Delta Point, Wellesley Road, CROYDON, CR9 2YZ

British Telecommunications plc
Registered Office
81 Newgate Street, London EC1A 7AJ
Registered in England no. 1800000
BT is an ISO 9001 Registered Company

www.bt.com

Richmondshire District

Telephone Number	Address	Post Code	Agree/ Object	Comments/Reasons
01748886271	K86271 O S Pry House, Pco, Keld, Richmond	DL11 6LT		
01833621204	K21204 O/s South View, Pco, Newsham, Richmond	DL11 7QX		
01833621244	K21244, Pco, Gayles, Richmond	DL11 7JB		
01969622301	K22301, Pco, Wensley, Leyburn	DL8 4HJ		
01969623312	K23312, Pco, Preston Under Scar, Leyburn	DL8 4AJ		
01969623391	K23391, Pco, East Witton, East Witton, Leyburn	DL8 4SH		
01969640282	K40282 O S Manor, Pco, Melmerby, Leyburn	DL8 4TW		
01969650241	K50241 Nr School House, Pco, Countersett, Askrigg, Leyburn	DL8 3DD		
01969650254	K50254, Pco, Stalling Busk, Askrigg, Leyburn	DL8 3DH		
01969663283	K283 Nr Mill Beck, Pco, Newbiggin, Leyburn	DL8 3TD		
01969663297	K297 Nr Methodist Church, Pco, Greenview, West Burton, Leyburn	DL8 4JL		
01969667277	K277, Pco, Lunds, Sedbergh	LA10 5PX		



Signature:

Area: Richmondshire District

Job Title:

Please return this to:

BT Payphones, PP 05A23, Delta Point, Wellesley Road, CROYDON, CR9 2YZ
by 06 September 2008

Notice date:



PUBLIC NOTICE

Telephone kiosk review

BT Payphones are committed and working hard to secure a long-term future for payphones across the UK, despite a decline in use.

However, a detailed survey has shown that this kiosk is not being used sufficiently to continue the service at this location.

We are therefore proposing to remove this payphone following a consultation period of 42 days from the above date.

To include your views, please contact your Local Authority Planning Department who will collate all responses back to BT

If you require details of the nearest alternative payphone please contact BT

Payphones on Freefone: 0800 917 0273

Please note that this number is only able to provide alternative payphone details and is not for removal enquiries.

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